

AdoreSoftphone™

*For*



iPhone

# *Adore TwinDialer User Manual*

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## 1. Welcome to Adore TwinDialer

### 1.1 – Adore TwinDialer for iPhone

Adore Infotech comes up with the new advanced iPhone App that will offer the combined facility of calling card dialer and VoIP dialer. Adore Twin Mobile Dialer for iPhone has added a new feather in the long list of iPhone apps developed by our company for astounding VoIP experiences directly from your iPhone. This Hybrid Mobile Dialer is designed and developed to provide the twin functionality of automating the calling card dialing along with the feature of VoIP calling.

With this mobile app, iPhone users will get rid of the pain of entering PIN number every time while using calling card facility. The Adore Twin Mobile Dialer for iPhone supports GPRS, 3G/4G and WiFi, and provides the seamless calling platform for PINless calling card facility along with the benefit of IP calling without switching the app.

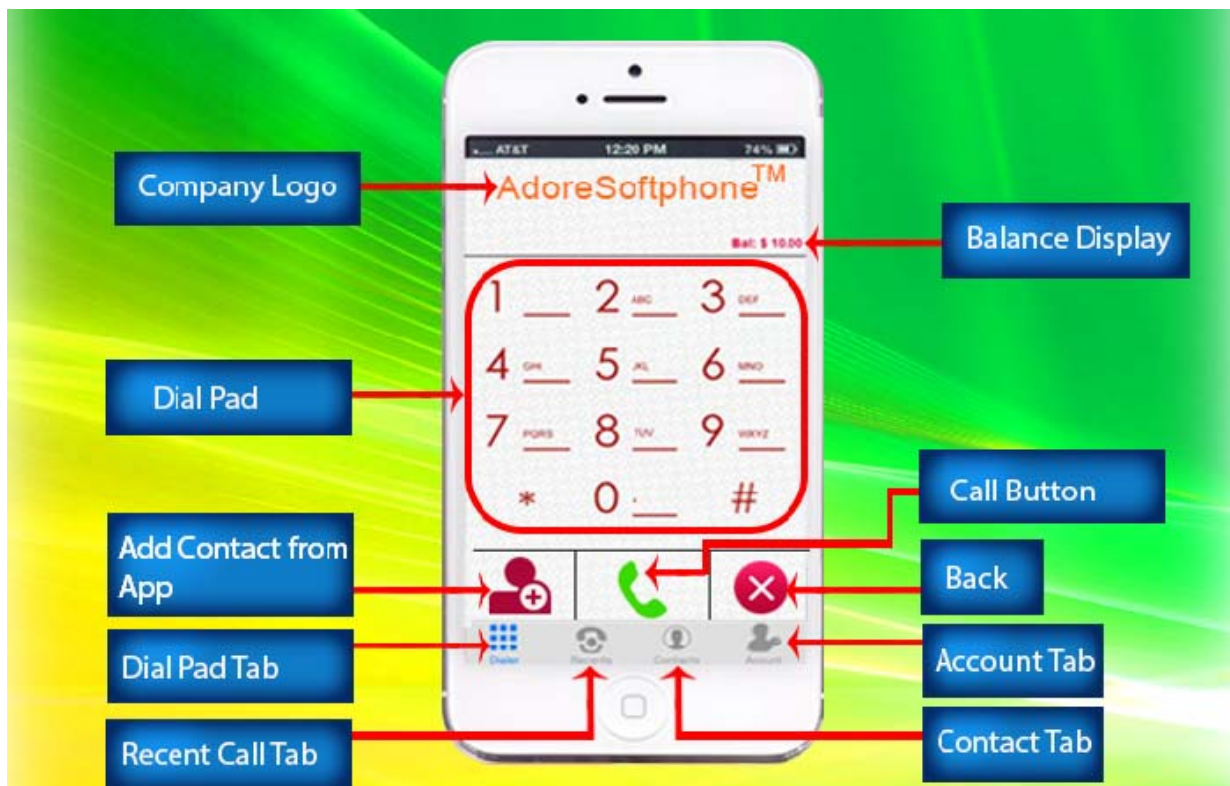
The Hybrid Mobile Dialer for iPhone easily integrates with the address book of iPhone and offer the direct calling functionality without any need of dialing the destination number. This mobile app will facilitate the calling card dialing without feeding any PIN number, access number and destination number to make the calling facility a piece of cake. Now, service providers can also offer the twin benefits to their customer with this one iPhone app for automated PINless calling card dialing as well as VoIP dialing. They can also offer this app to their customer with their own brand name.

### 1.2 - Captivating and Advanced Features of Adore Twin Mobile Dialer-

- Use Mobile VoIP and Calling Card dialing from single mobile app
- Get iPhone friendly PINless calling card experiences
- Free from the hassle of remembering the access number, PIN number and destination number.
- Directly integrates with iPhone address book
- Customization of personal brand and logo for service providers
- Supports all latest versions of iPhone mobile
- Facility of current account balance display, and many more.

These features would enable you to connect your iPhone Softphone to any Phone and enjoy the slashed rates in comparison to traditional phone call.

## 1.3 – Adore TwinDialer panel and User Features



## 2. Installations and Setup

### 2.1 System Requirements

iOS Supported : iOS (5.x, 6.x & 7.x version)

Internet Connectivity: GPRS, 3G/4G and WiFi

### 2.2. Install Application

Please follow any one of the process (2.2.1 or 2.2.2) to download

#### 2.2.1- Process to download & Install in iPhone Device

[Download Adore TwinDialer on your iPhone Device](#)

Press on App Store icon as shown in Fig.1 in your device

# AdoreTwinDialer for iPhone



Fig.1

*Note: Make sure device is connect with Internet*

*To install **Adore TwinDialer** Follow **Fig-2 to Fig-6***

Search & Select by the name “**Adore TwinDialer**” as shown in Fig.-2

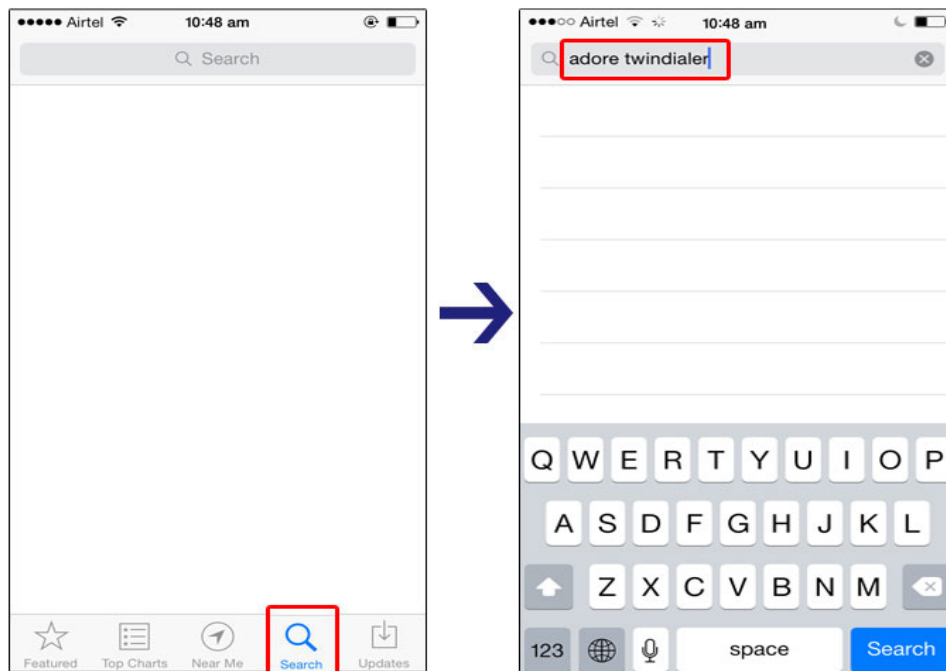


Fig-2

## AdoreTwinDialer for iPhone

Now the next page will be open from there you can download the Application by click on below. As shown in Fig.-3

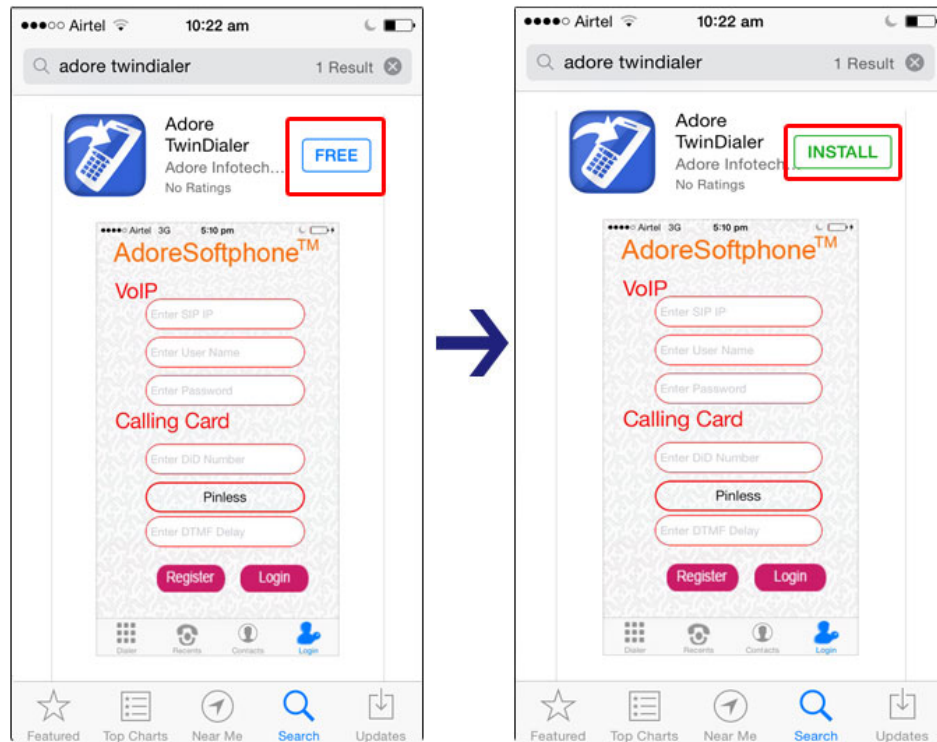


Fig.-3

Now you have needed to sign in if you have an account select **“use Existing Account”** and if You don’t have any account Select **“Create New Account”** as shown in fig. 4

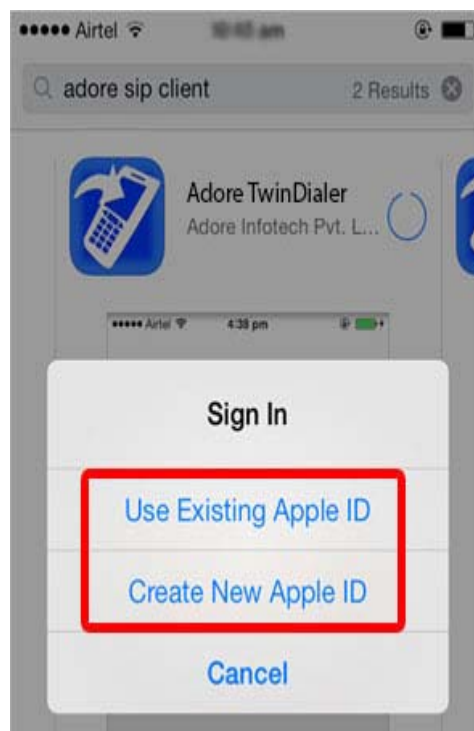


Fig.-4

## AdoreTwinDialer for iPhone

If you select “**use Existing Account**” then you have to type **username** and **password** and click “Ok” button. As shown in fig. 5



Fig.-5

Now **Adore TwinDialer** has been download and installed in your iPhone Device. Click on “OPEN” to run the application. As Shown in Fig. - 6.

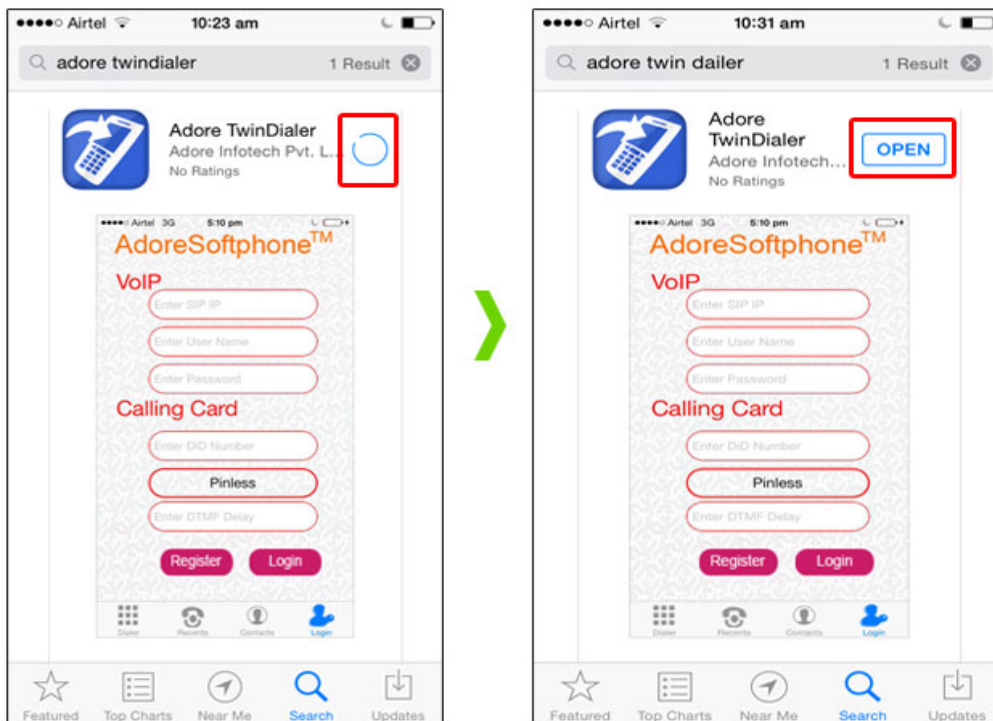


Fig-6

## 2.2.2- Process to download in iMac & Install in iPhone Device

### **Step. 1** Download Adore TwinDialer on your iMac

To Download **Adore TwinDialer** on iMac, iTunes must have to be installed on iMac.  
Open the iTunes & click on “Sign In”. As shown in Fig.-7



Fig.7

Now you need to “Sign In” with your existing apple account & if you don’t have Then Create new account as shown in Fig.-8



Fig.-8

# AdoreTwinDialer for iPhone

After sign in with your Apple Account, you have needed to search store for our application with the keyword “**Adore TwinDialer**” & click on **Download** button to download the application. As shown in fig.-9

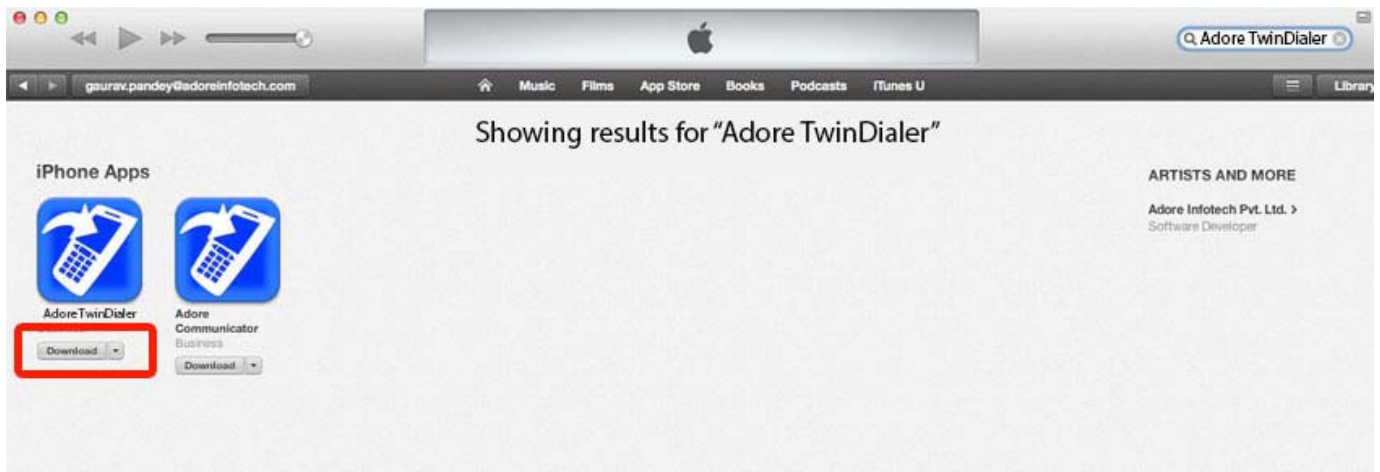


Fig.-9

Now the Adore TwinDialer downloading start .Fig.-10

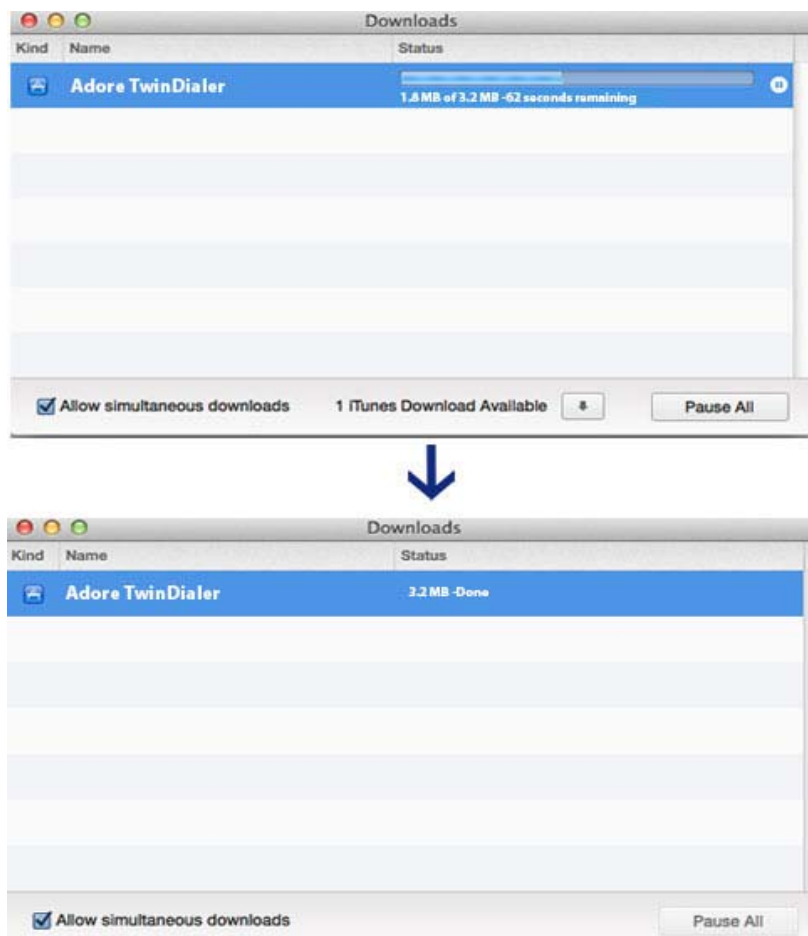
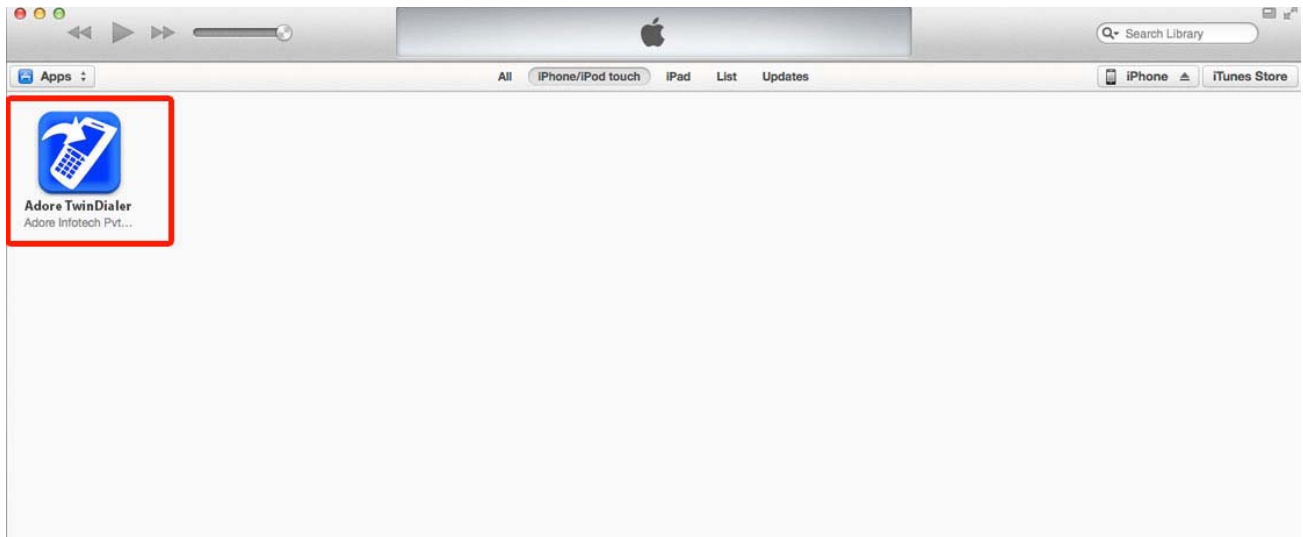


Fig.-10

# AdoreTwinDialer for iPhone

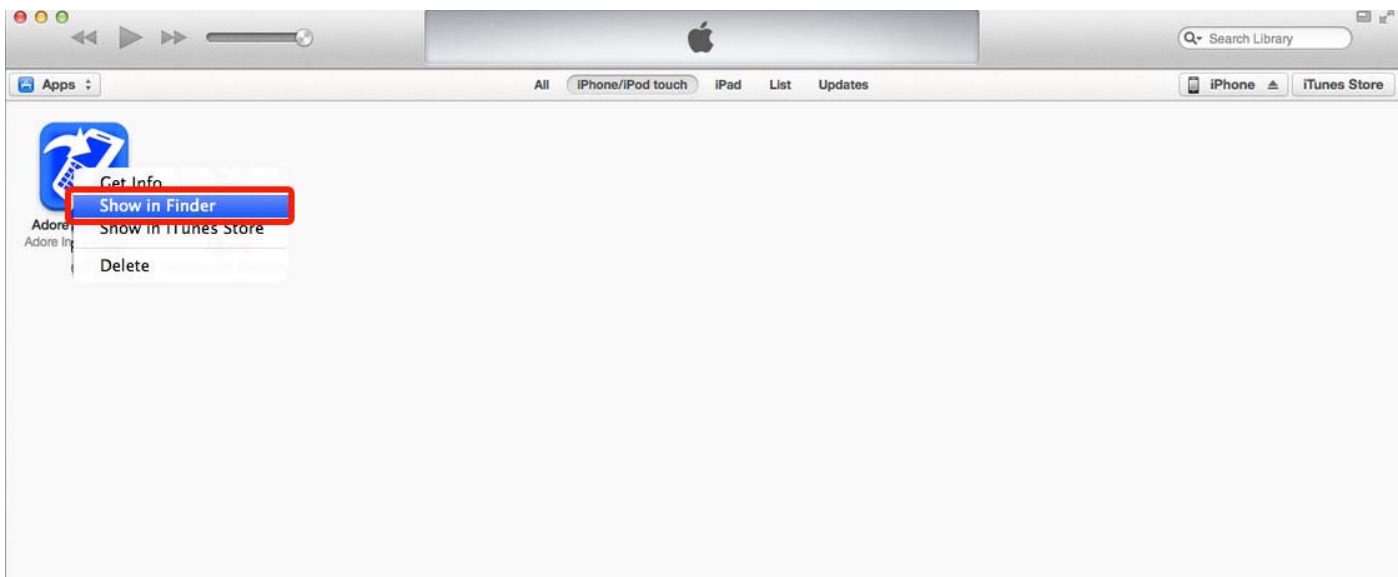
After downloading completed, it will be stored in iTunes LIBRARY. As shown in fig -11



**Fig-11**

## **Step. 2 Moving the Adore TwinDialer Application to Your iPhone Device**

To Begin connect the Device to your iMac using a USB cable or cradle. Allow the synchronization process to complete. Right click on “Adore TwinDialer” and select “Show in Finder” tab as shown in *Fig.-12*



**Fig-12**

# AdoreTwinDialer for iPhone

Click on marked below “Adore TwinDialer”. As shown in fig 13

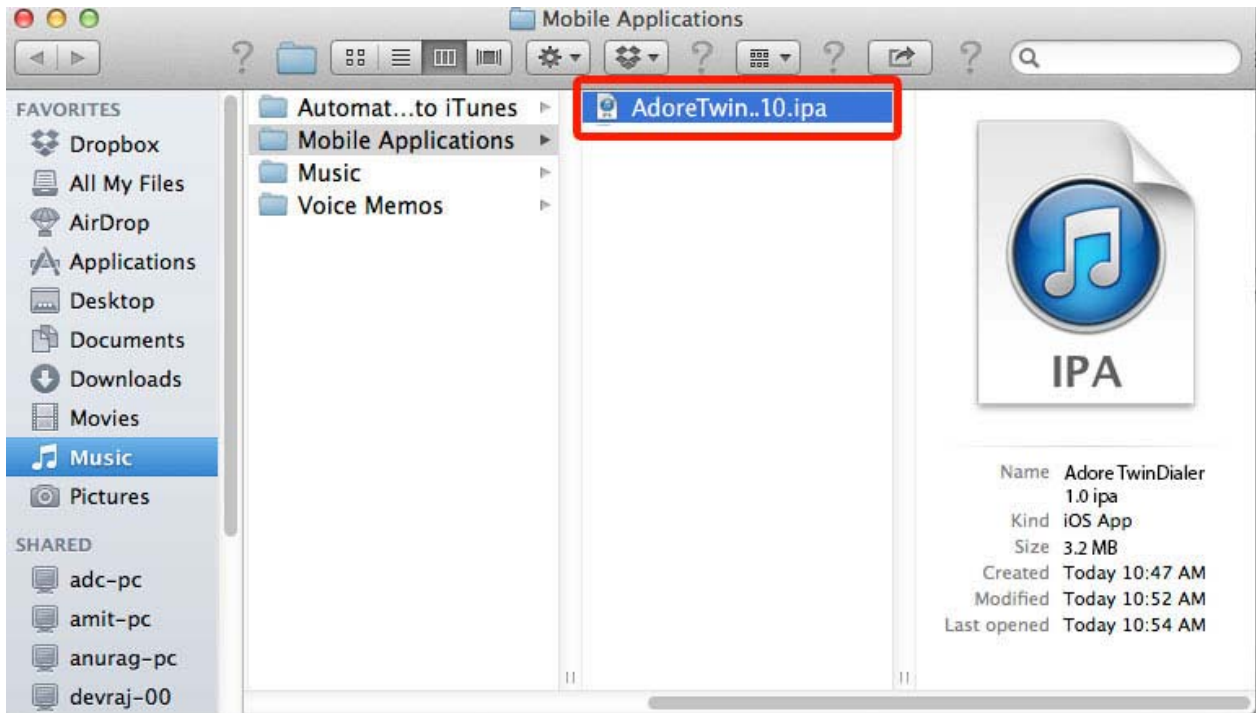


Fig-13

Now click “Install” button as marked below. As shown in fig -14



Fig-14

# AdoreTwinDialer for iPhone

Click “**Apply**” to transfer “**Adore TwinDialer**” on iPhone Device. As shown in fig 15



Fig-15

After Click “**Apply**” click on “**Done**” tab to complete transfer process. As shown in fig-16



Fig-16

# AdoreTwinDialer for iPhone

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Now you can see the installed application in your device. As shown in fig – 17

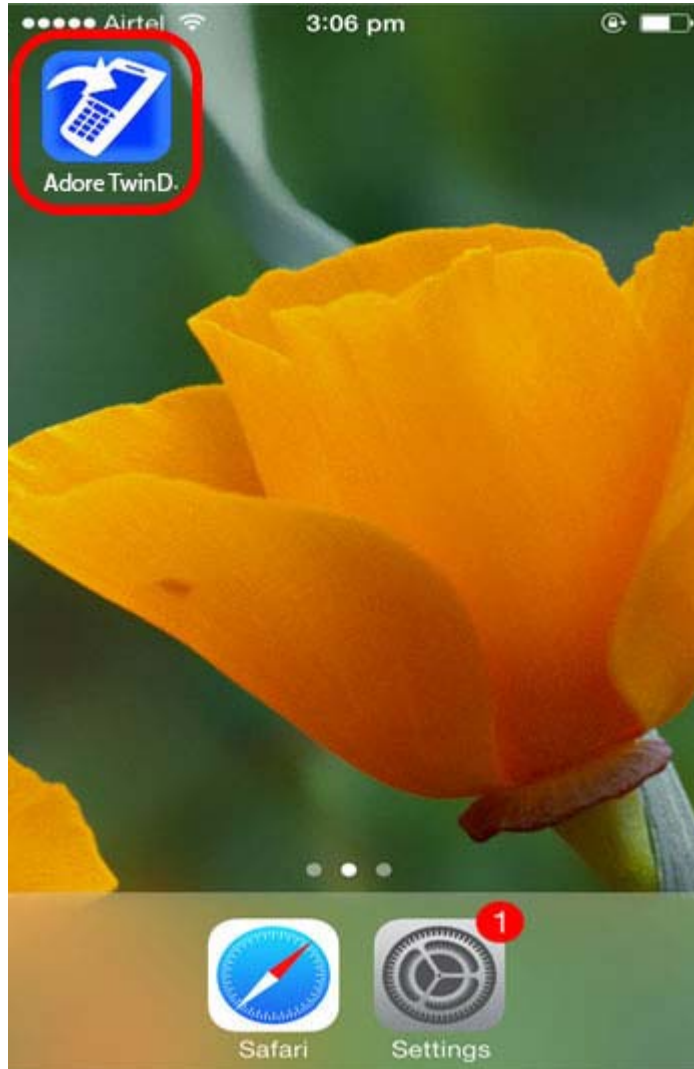


Fig-17

## 3 - Uninstall Adore TwinDialer from iPhone device

To uninstall **Adore TwinDialer** from your iPhone Device, simply do the following:

1) Hold your finger on **Adore TwinDialer** icon for the application you wish to uninstall until the icons on your home screen begin to shake or wiggle (the same action you take to move or re-arrange **Adore TwinDialer** icon) as shown in fig. 18

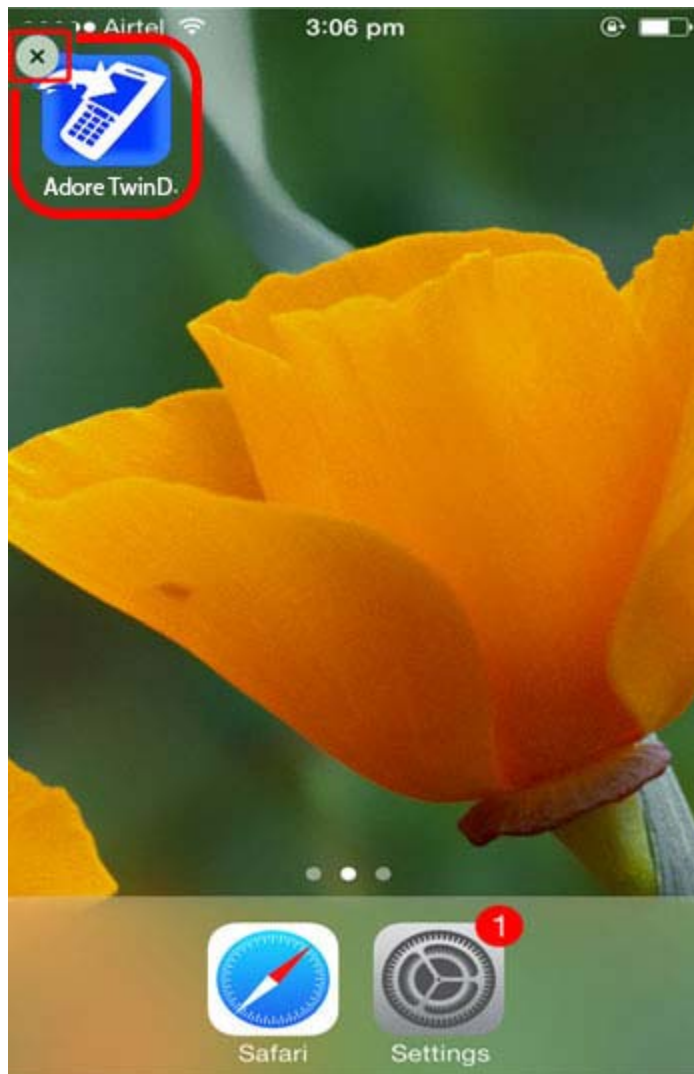


Fig. - 18

- 2) Click the "x" in the upper left hand corner of the icon for the application you wish to remove  
And press delete button as shown in fig. 19

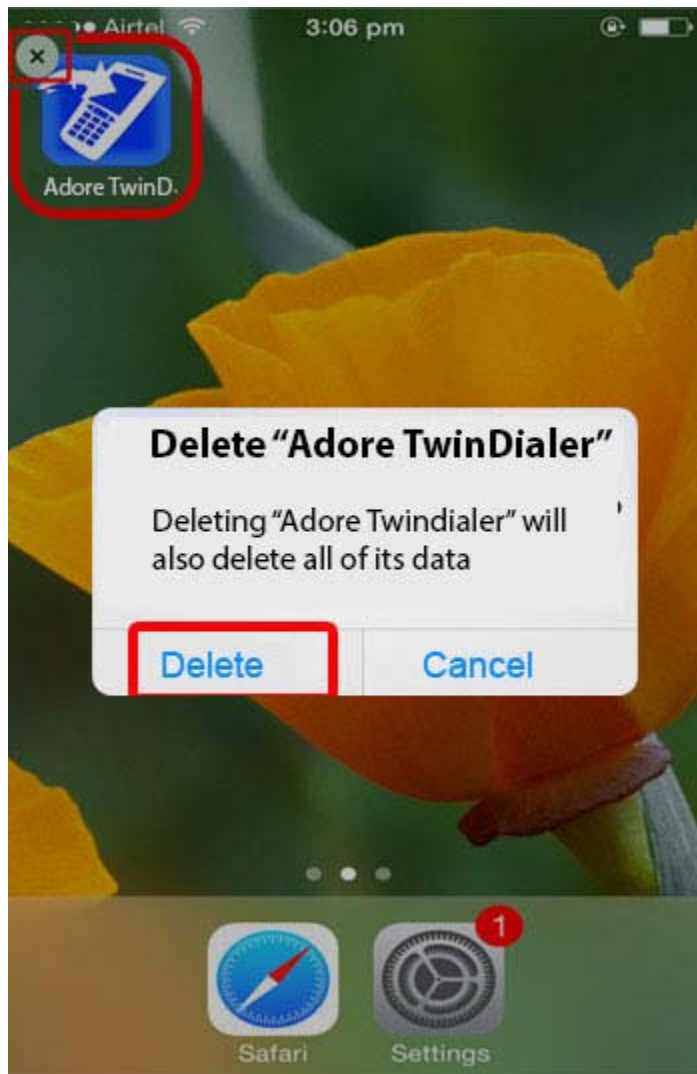


Fig. - 19

## 4 – Start & Using Adore TwinDialer

### 4.1 Register Adore TwinDialer

Click “Adore TwinDialer” to open the application. As shown in fig-20

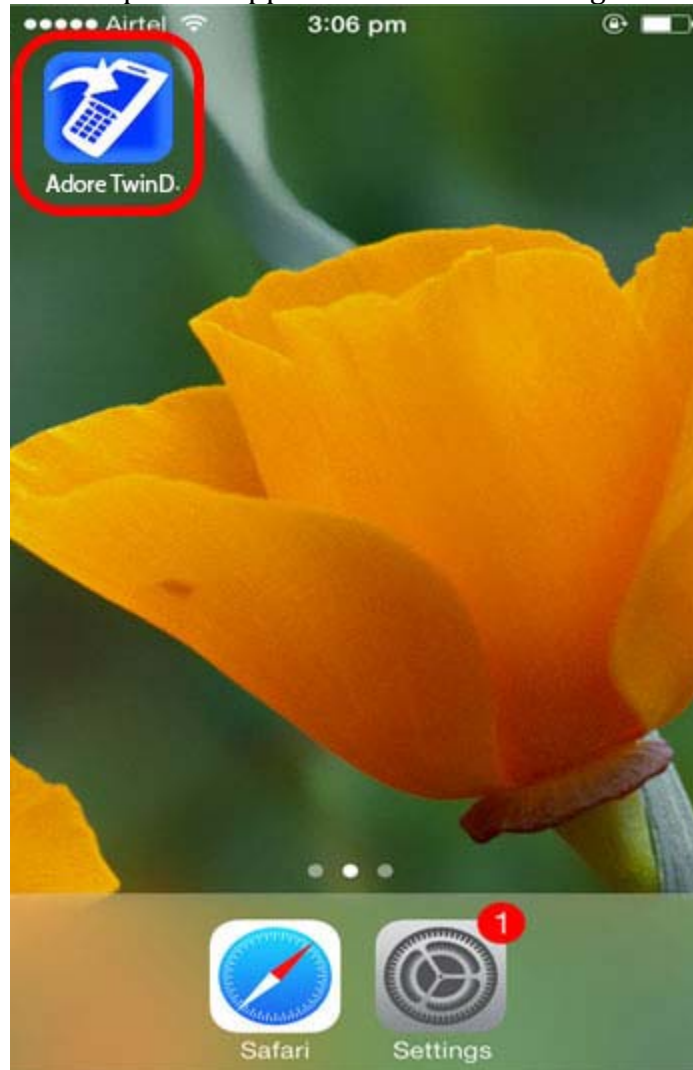


Fig-20

◆ Login Interface appears:

For VoIP Calling, you will need the following information:

- Enter SIP IP/Domain
- Username
- Password

# AdoreTwinDialer for iPhone

◆ For Pinless Calling Card, you will need the following information:

- Enter Access Number (DID)
- Enter DTMF Delay (In Second)

◆ For Pinbase Calling Card, you will need the following information:

- Enter Access Number (DID)
- Enter Pin
- Enter DTMF Delay (In Second)

Press “Login” Button. As Shown in fig- 21

Note1: If SIP IP/Domain is hardcoded / Locked in the Adore TwinDialer, user needs to enter only Username and Password.

The screenshot shows the AdoreSoftphone™ app interface for Pinless Calling Card. The status bar at the top indicates 'Airtel' and '10:41 am'. The app title 'AdoreSoftphone™' is at the top. Below it, the 'VoIP' section has three input fields: '58.452.123.14', '456123', and '\*\*\*\*\*'. The 'Calling Card' section has two input fields: '7898456123' and 'Pinless'. Below these is a '5' in an input field. At the bottom, there are two buttons: 'Register' and 'Login'. The 'Login' button is highlighted with a red box. The bottom navigation bar has icons for 'Dialer', 'Recents', 'Contacts', and 'Login'.

Pinless Calling Card

The screenshot shows the AdoreSoftphone™ app interface for Pinbase Calling Card. The status bar at the top indicates 'Airtel' and '10:41 am'. The app title 'AdoreSoftphone™' is at the top. Below it, the 'VoIP' section has three input fields: '58.452.123.14', '456123', and '\*\*\*\*\*'. The 'Calling Card' section has two input fields: '7898456123' and 'PinBase'. Below these is an input field containing '56465465456' and another input field containing '5'. At the bottom, there are two buttons: 'Register' and 'Login'. The 'Login' button is highlighted with a red box. The bottom navigation bar has icons for 'Dialer', 'Recents', 'Contacts', and 'Login'.

Pinbase Calling Card

Fig-21

Now you are Registered on Adore TwinDialer – As shown in fig-22

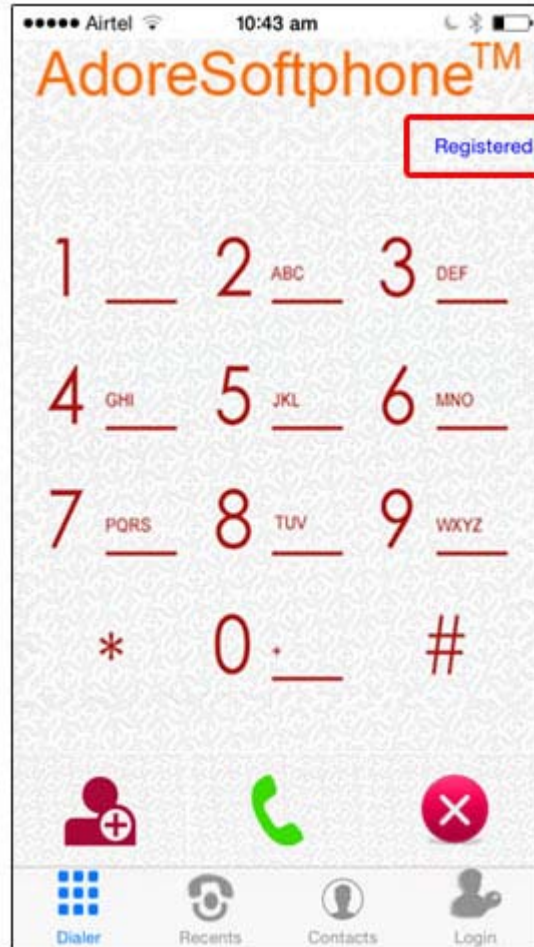


Fig.- 22

## 4.2 Placing a Call

You can make a call by using **Adore TwinDialer**

### 4.2.1 To make call Via Internet (VoIP)

1. Press desired number through Dial Pad
2. Press “**Call**” button
3. Choose Via Internet (VoIP). As shown in fig- 23

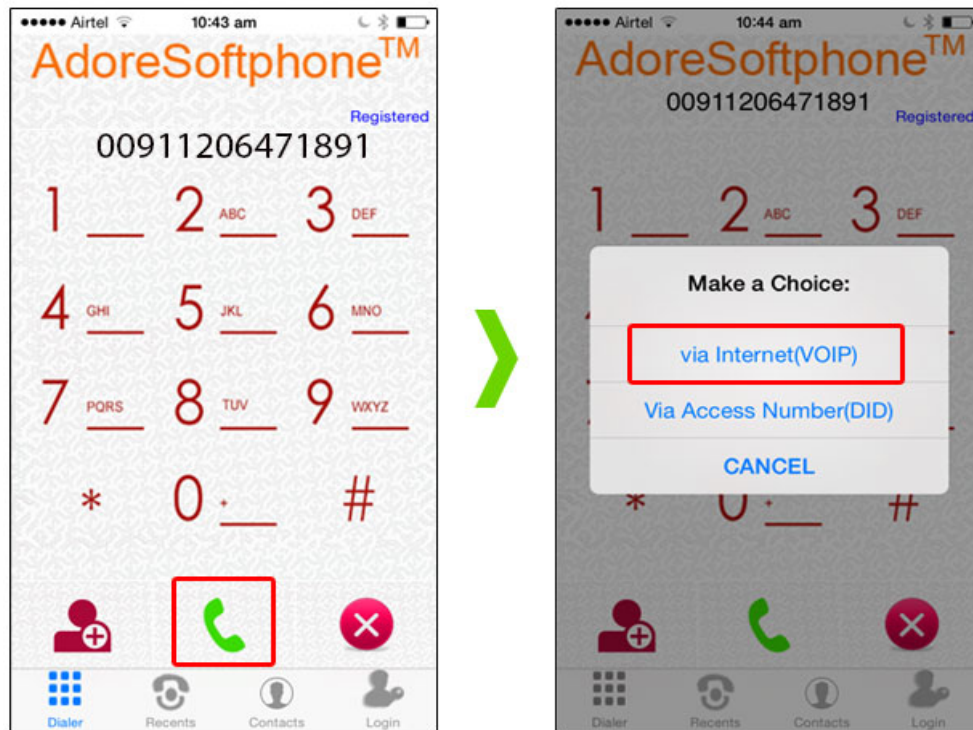


Fig. - 23

When Call is in progress its display “Calling...” and then your call connected. As Shown in Fig-24

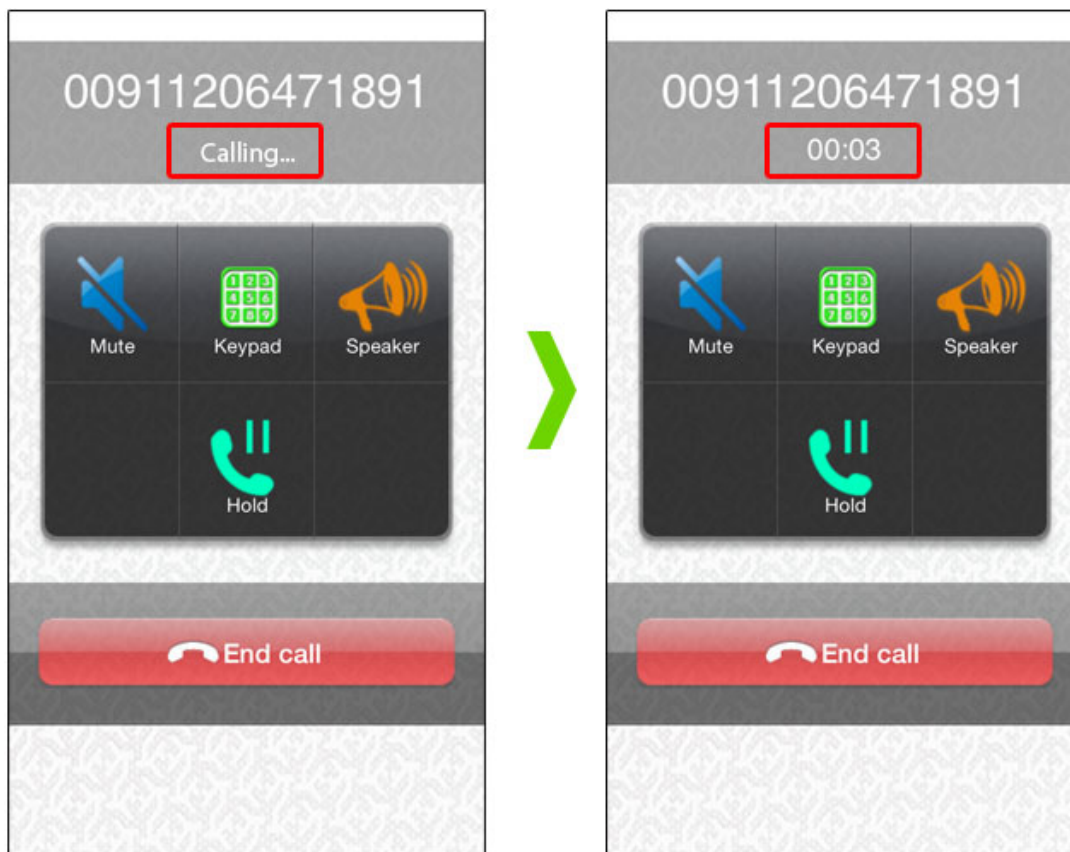


Fig.- 24

### 4.2.1.1 Ending a Call

1. Press **"End Call"** button to ending a call.
2. Session message Display **"call ended"**. (As shown in Fig. - 25)

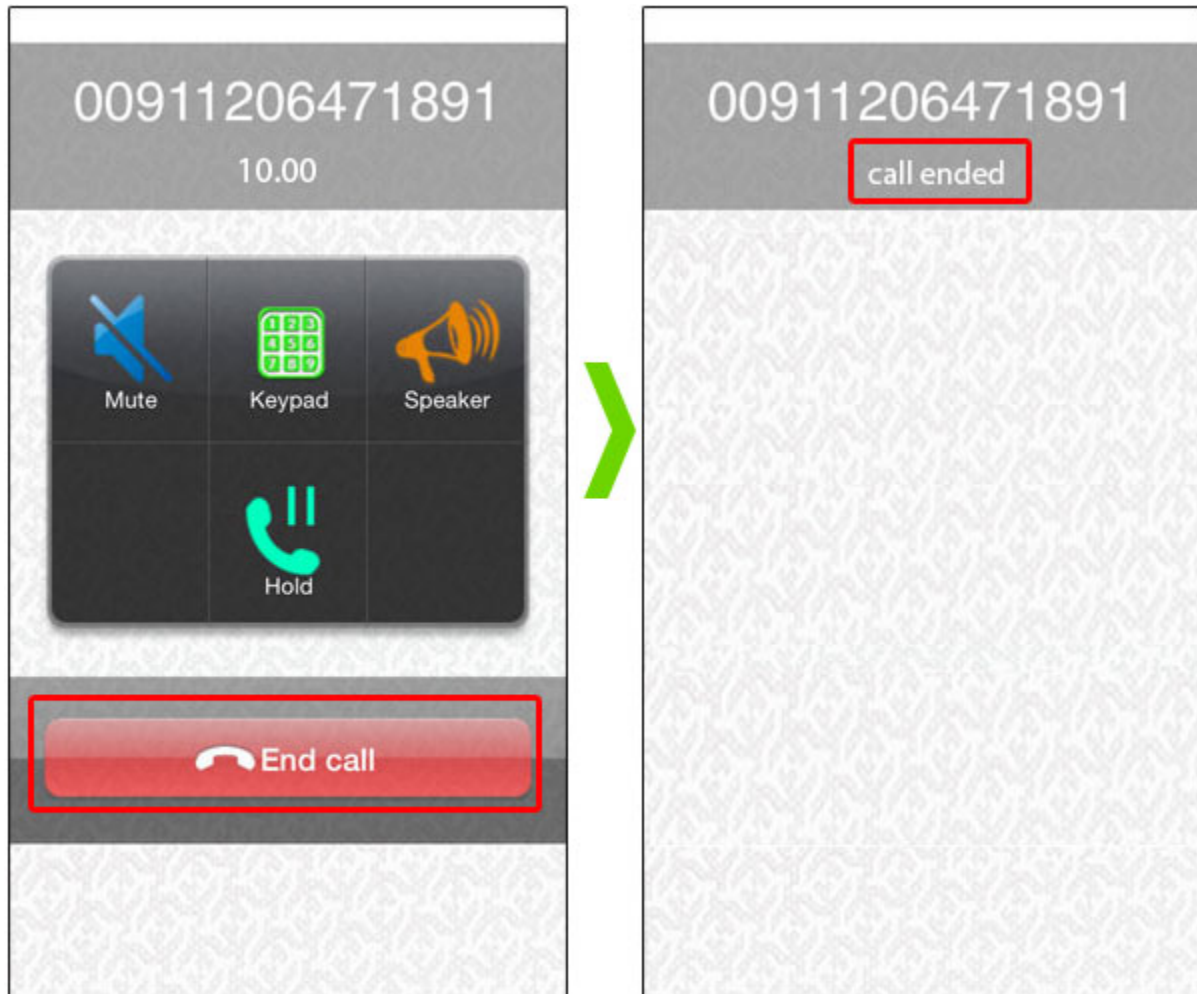


Fig.- 25

### 4.2.2 To make Call Via Access Number (DID)

1. Press desired number through Dial Pad
2. Press **"Call"** button
3. Choose Via Access Number (DID)

Now your call connected. (As shown in Fig. - 26)

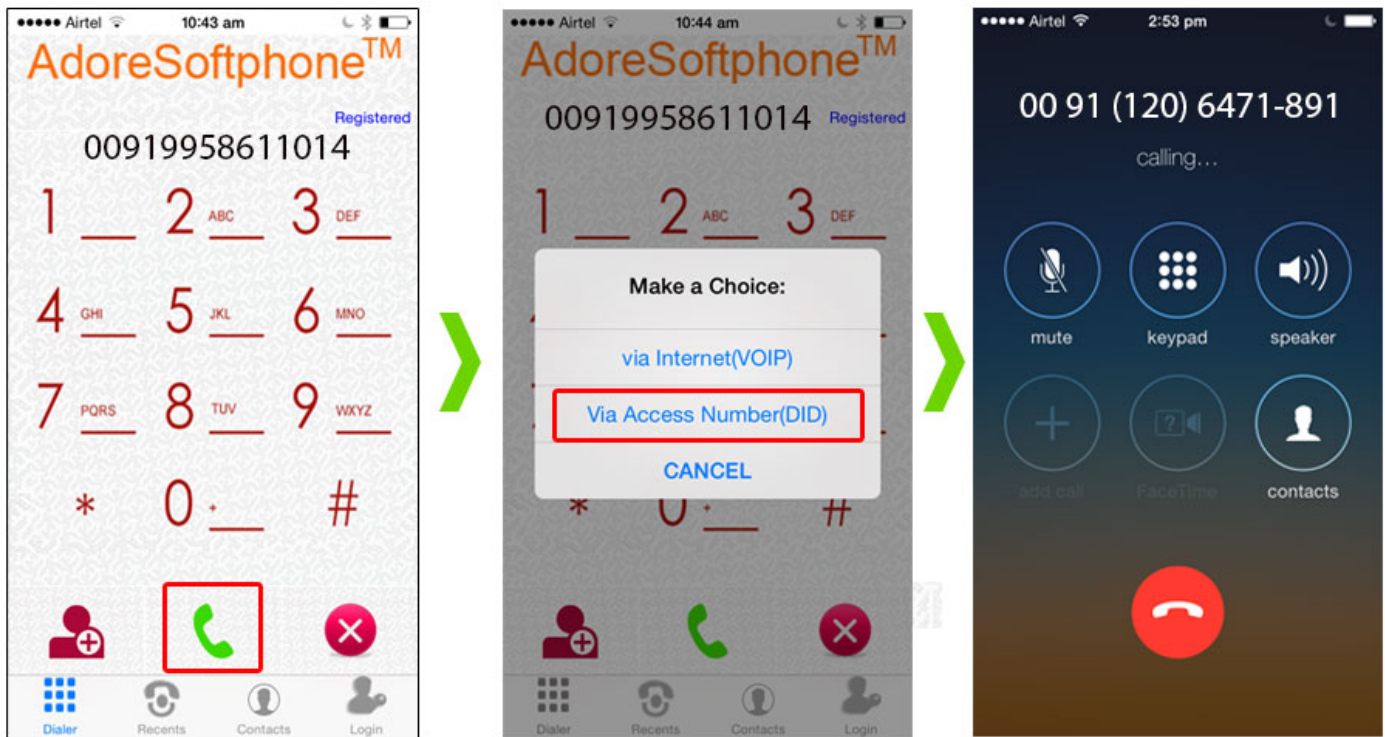


Fig-26

## 4.2.2.1 Ending a Call

1. Press “End Call” button to ending a call. (As shown in Fig. - 27)

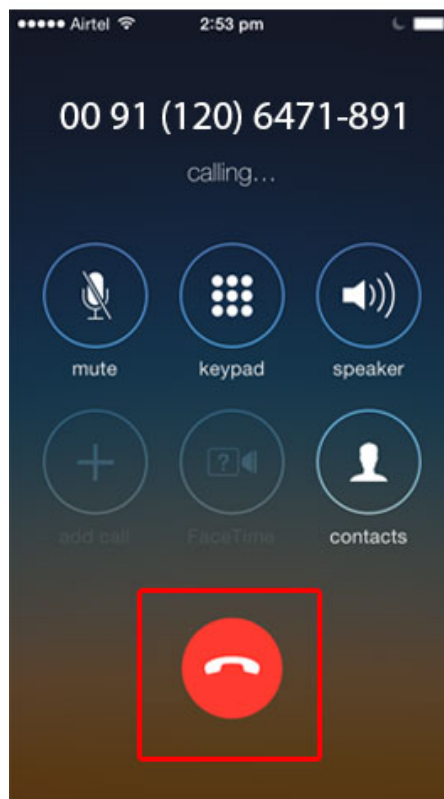


Fig-27

## 4.3 Handling an Incoming Call

On incoming call, the Screen will display. Press “Answer” button to Accept Call or Press “Decline” to Reject Call. As shown in Fig.-28

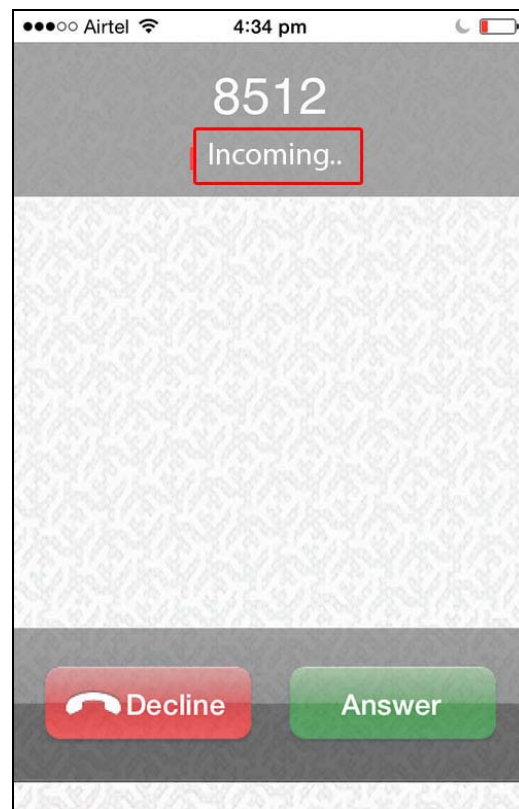


Fig.- 28

## 5. Add Contact from App

You can add directly your contact from App. As shown in fig-29

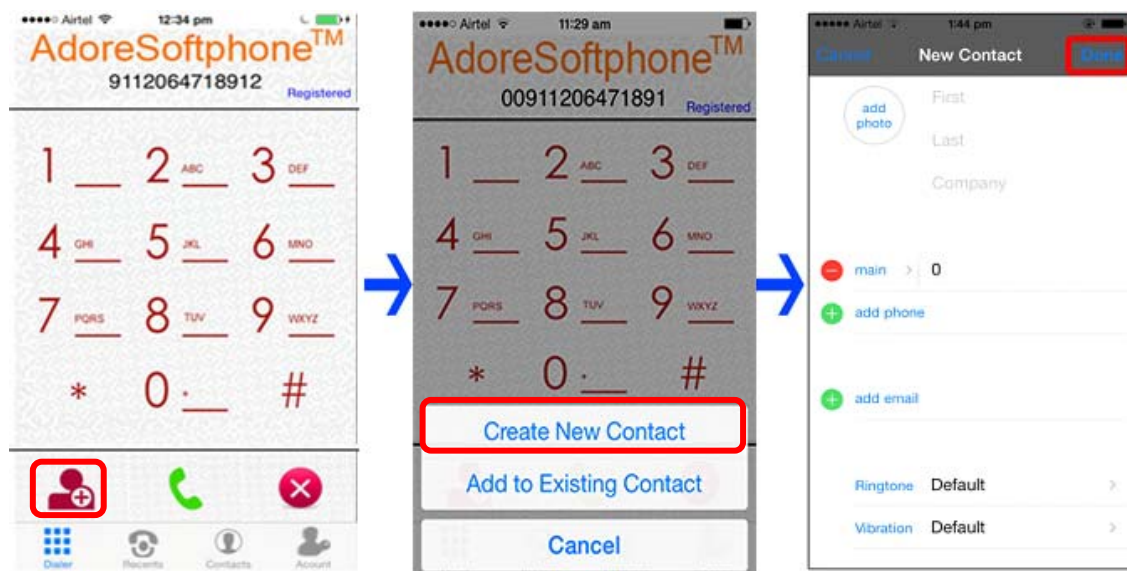


Fig-29

## 6. Using Recent Call

By using recent call you can get your call history of last dialed number. Click on Recents tab & select any number which you wish to call. As shown in Fig. - 30

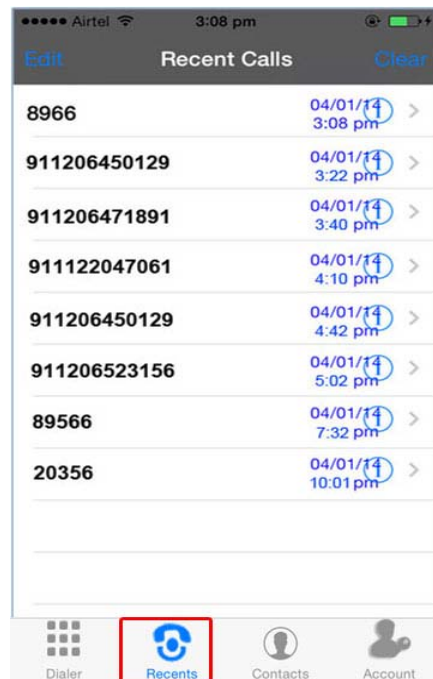


Fig.- 30

## 7. Using Phonebook

You can get your Phonebook with all Device Contact List by click on contacts tab and Select Contact Name which you wish to Call. As shown in Fig.-31

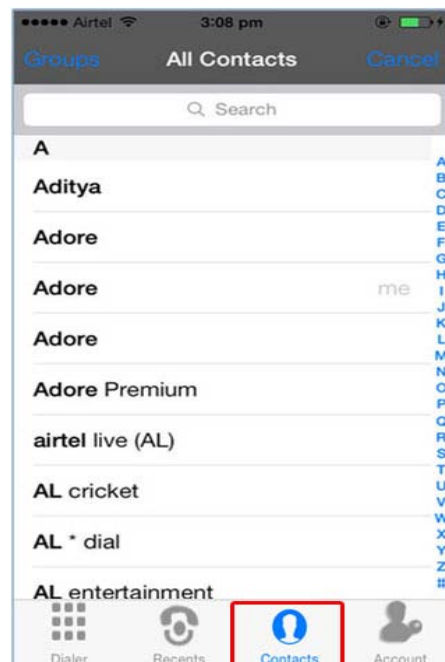


Fig.- 31

Now you have to click on contact no. to make a call. As shown in fig. 32

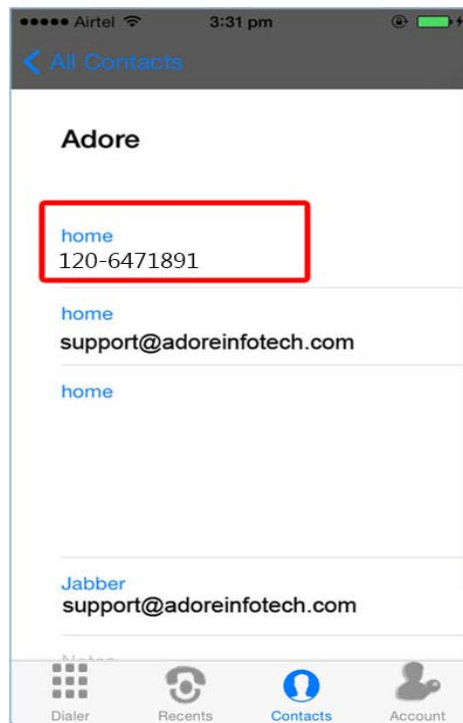


Fig.- 32

## 8. Settings

Click on “**Settings**” tab of iPhone to set on Adore SIP Client settings. (As shown in fig-33)



Fig.33

## AdoreTwinDialer for iPhone

After click **“Settings”** tab you will be see below screen on your iPhone device. Now click on **“Adore TwinDialer”**. As shown in fig.-34



Fig.34

After click **“Adore TwinDialer”** you will be see below options **Advanced, Phone / Media and Network**. As shown in fig.-35



Fig-35

**8.1 Advanced-** To set Proxy Server and other advanced option click on **Advanced** tab as marked below. (As shown in fig-36).

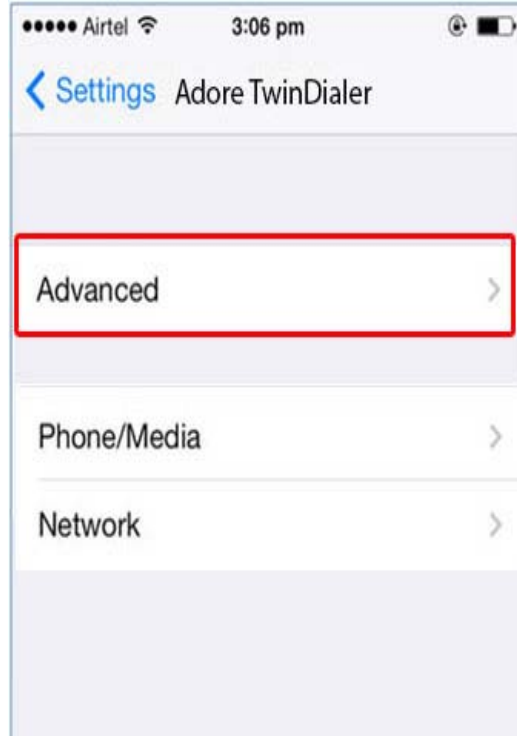


Fig-36

After click “**Advanced**” tab you will see below screen. Set your Advanced options as you wish. You want to back main menu click on “**Back**” tab. As shown in fig-37

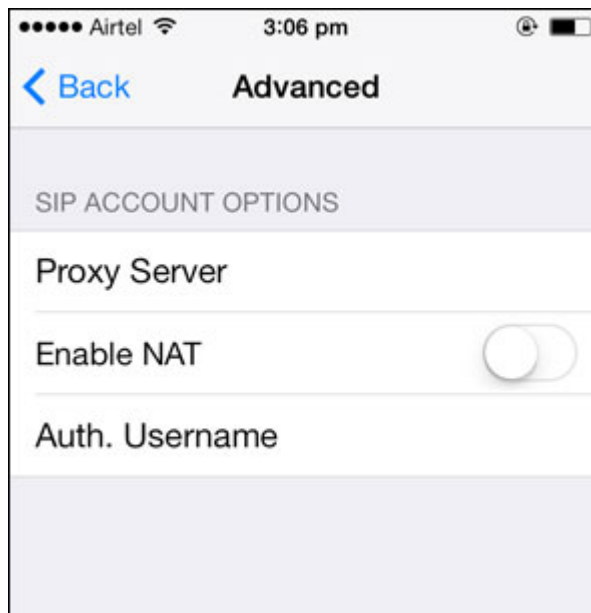


Fig-37

**8.2 Phone / Media** - Click on “**Phone / Media**” tab. (As shown in fig-38).



Fig-38

After click “**Phone / Media**” tab you will see below options Echo Cancellor, Silence Detector, Codec (for Audio Codecs) and Send DTMF with INFO. Click on Codec to set Audio codec as you wish. As shown in fig-39-40

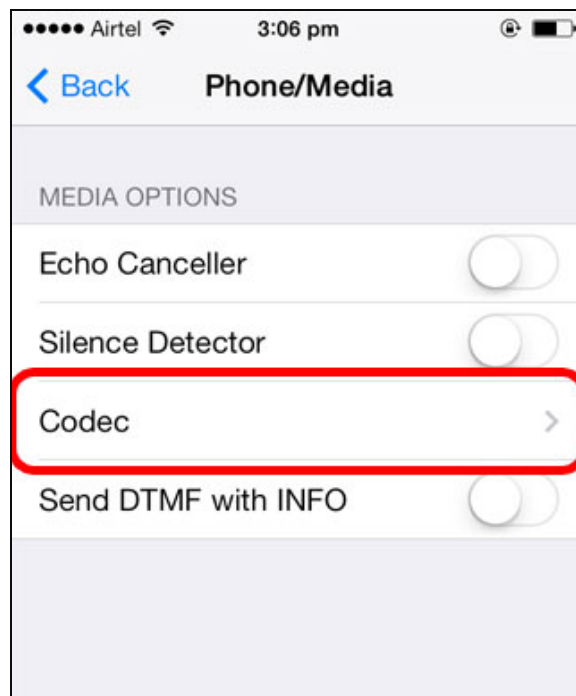


Fig-39

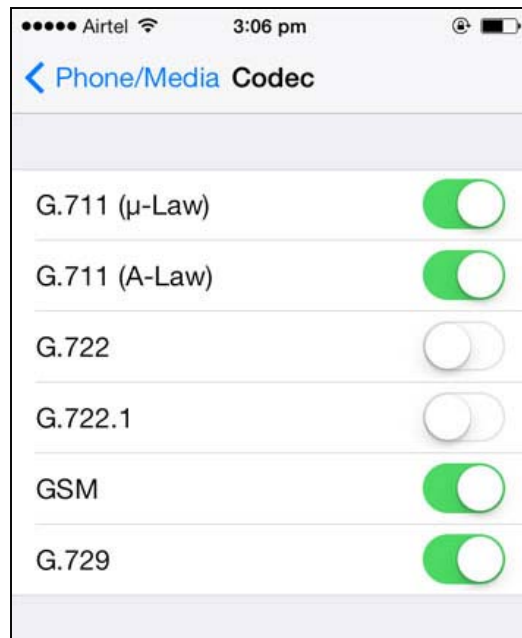


Fig-40

8.3 Network- To set your Network on your iPhone device click on “Network” tab. As shown in Fig-41



Fig-41

After click “Network” tab you will see below screen. Set your network as you wish. You want to back main menu click on “Back” tab. As shown in fig-42

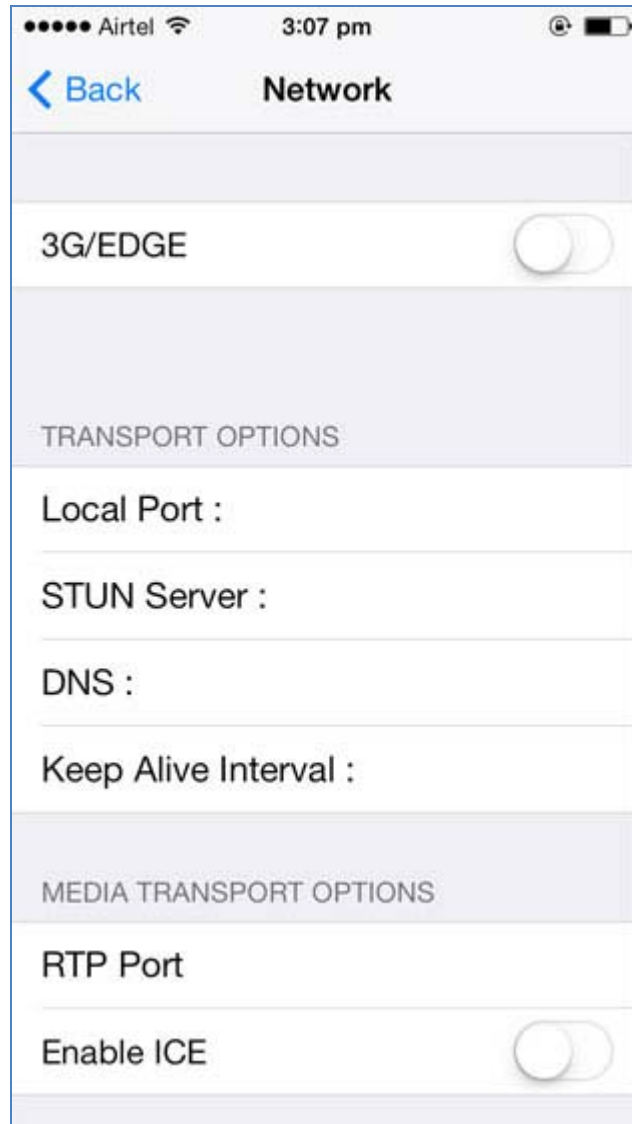


Fig-42

## 9. Exit Adore TwinDialer

To Exit '**Adore TwinDialer**' App Click on "Home" button on your iPhone device.



### **Sales:**

Tel: +91-120-6471891 (India)

Toll Free- 1-800-498-6429 (USA)

E-mail: [sales@adoreinfotech.com](mailto:sales@adoreinfotech.com)

### **Support:**

Tel: +91-120-6450129 (India)

E-Mail : [support@adoreinfotech.com](mailto:support@adoreinfotech.com)

